



OurHealth Services Overview.

Who is OurHealth?

OurHealth is an independent provider of primary care clinics. Mecklenburg County has partnered with OurHealth to provide access to near-site primary care clinics, offering services such as primary care, illness and injury care, labs, medication dispensing, and wellness services.

This means:

- Convenient access to quality healthcare
- Affordable provider visits
- Patient-centered experience

When can I start using OurHealth?

Full access for eligible Mecklenburg County employees and covered family members begins January 2, 2019.

Who is eligible to use OurHealth?

To utilize OurHealth services you must be enrolled in a county medical plan as a:

- County employee
- Library employee
- Non-medicare retiree
- Spouse
- Dependent (ages 3+)

Adult Care

- Ages 16+
- Preventive care
- Care of colds/flu, minor injuries, rashes, wound care, etc.

Pediatric Care*

- Ages 3-15
- Minor illness and injuries: cuts, bumps, bruises, sprains
- Sports and camp physicals

Wellness Services

- Annual exams/physicals
- Health coaching
- Tobacco cessation
- Diabetes management
- Biometric screening

Medications

- 140+ common medications dispensed onsite or delivered to your home
- Prescriptions filled onsite

General Labs

- Onsite general blood and urine labs
- Outside lab orders allowed from other providers

Online Tools

- Schedule appointments online
- Access lab test results
- Find clinic locations and hours
- Learn more about your providers
- Health risk assessment

*OurHealth is not a pediatric practice and does not offer well checkups, routine physicals, chronic disease management, or immunizations for children under 16.

How do I register for OurHealth services?

To register your account, visit the OurHealth Patient Portal at member.ourhealth.org or call (980) 202-6526 or (866) 451-3467 toll-free.